

LIMITED, PRO-RATED, FIFTEEN YEAR SYNTHETIC GRASS WARRANTY



Brooks Turf Limited, Pro-rated 15 year warranty is based on the original manufacturer's warranty and is as follows if you have purchased synthetic grass distributed by Brooks Turf.

PRO-RATION IS AS FOLLOWS: Years 1-8 (100%), Years 9-12 (50%), Years 13-15 (25%)***

Years 1-15 are warranted solely by the manufacturer, affiliates, and the subsidiaries and claims must be filed with those entities.

Based on the pro-rations, the synthetic grass manufacturers warrant that if the synthetic grass they distribute proves to be defective in materials or workmanship resulting in premature wear, during normal use of the product, within fifteen (15) years from the date of manufacture, or suffers significant fading, breakdown or degradation due to exposure to natural ultraviolet rays within the same fifteen (15) year period, Brooks Turf or the synthetic grass manufacturers will, at their sole discretion, and based on the pro-rated percentages either 1) repair or replace the affected area without charge to the Purchaser, or 2) issue a pro-rated credit of the cost of the synthetic grass material. For the purpose of this warranty the product shall be deemed to have failed in ultra-violet stability if the original tensile strength of the product decreases by more than 50 percent.

In the event that the synthetic grass manufacturers or Brooks Turf elect to issue a pro-rated credit in lieu of repair or replacement, said credit shall only apply to the affected area of the synthetic grass giving rise to the claim. The pro-rated credit shall be issued to the Retailer, as a percentage of the replacement cost of new synthetic grass of the same or comparable quality. The credit will be good only toward the purchase of Brooks Turf distributed synthetic grass. There will be no cash payment.

WARRANTY DOES NOT COVER ANY TYPE OF MATTING ON THIS PRODUCT, REGARDLESS OF THE CAUSE.

- This warranty only applies to synthetic grass products that have been purchased from Brooks Turf.
- This warranty does not cover issues that arise due to use of improper infill (or amount of infill used).
- This warranty is limited to the remedies of repair or replacement of the affected areas of the synthetic grass and does not include install accessories.

- This warranty does not cover the installation of the synthetic grass or any issues stemming from the installation, or claims if the installation was performed by non-trained, or unlicensed installers.

- This warranty does not cover surface deterioration resulting from normal wear and tear or any damages caused by site conditions and improper installation beyond its control, accidents, misuse, abuse, neglect, exposure of the Product to inappropriate footwear (i.e. metal cleats), tobacco products, invasive vegetation, chemicals or cleaning agents, fire, floods, vandalism, acts of God.

- BROOKS TURF AND THE SYNTHETIC GRASS MANUFACTURERS HEREBY DISCLAIM ANY AND ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND DISCLAIMS LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

- BROOKS TURF AND THE SYNTHETIC GRASS MANUFACTURERS SPECIFICALLY EXCLUDE AND WILL NOT PAY CONSEQUENTIAL OR INCIDENTAL DAMAGES UNDER THIS WARRANTY. This includes any damages arising out of or in connection with the use or performance of the synthetic grass, including, but not limited to damages for economic loss, expense, personal injury etc.

- This warranty is non-transferable. This warranty is only extended to the original purchaser, who possesses dated proof of purchase in the form of an invoice or receipt.

- All warranty claims must be presented within 30 days to Brooks Turf or the synthetic grass manufacturers as a printed description with photos as soon as an issue with the synthetic grass becomes evident.

- This warranty does not cover sun magnification and melting from Low E windows or matting.

*** Pro-ration for Catalina is as follows:
Years 1-5 (100%). Years 6-15 (20%)



*On select products only.

